

Evesham Township New Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household. Your responses are anonymous and will be reported in group form only. Thank you.

Quality of Community

1. Please rate your quality of life in Evesham.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
a. Overall, how would you describe the quality of life in Evesham Township?	5	4	3	2	1
b. How do you rate the overall quality of your neighborhood?	5	4	3	2	1
c. How do you rate Evesham Township as a place to raise children?	5	4	3	2	1
d. How do you rate Evesham Township as a place to retire?	5	4	3	2	1

2. Please rate each of the following characteristics of Evesham Township.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
a. Sense of community	5	4	3	2	1
b. Overall appearance of Evesham Township	5	4	3	2	1
c. Opportunities to attend cultural or arts events	5	4	3	2	1
d. Ease of travel in Evesham Township by bicycle	5	4	3	2	1
e. Ease of travel in Evesham Township by walking	5	4	3	2	1
f. Ease of travel in Evesham Township by public transit	5	4	3	2	1
g. Ease of travel in Evesham Township by car	5	4	3	2	1
h. Evesham Township's natural environment	5	4	3	2	1

3. How safe do you feel . . .

	<u>Very Safe</u>	<u>Reasonably Safe</u>	<u>Somewhat Safe</u>	<u>Somewhat Unsafe</u>	<u>Very Unsafe</u>
a. In your neighborhood	5	4	3	2	1
b. In business areas in Evesham Township	5	4	3	2	1

4. In the past year, about how many times have you, a family member in your home or other household member done the following things:

	<u>Frequently</u>	<u>Often</u>	<u>Occasionally</u>	<u>Rarely</u>	<u>Never</u>
a. Used an Evesham Township park	5	4	3	2	1
b. Used an Evesham Township recreation center	5	4	3	2	1
c. Participated in an Evesham Township recreation program	5	4	3	2	1
d. Visited Main Street	5	4	3	2	1
e. Attended an Evesham Township Mayor and Council meeting	5	4	3	2	1

Township Employees

5. Have you had phone, in-person or e-mail contact with an Evesham Township government employee (including receptionists, inspectors, police, planners, administrators, or any others)?

Yes No → GO TO QUESTION 8

6. What was your impression of Township government employees in your most recent contact?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Not Applicable</u>
a. Knowledge	5	4	3	2	1
b. Courtesy	5	4	3	2	1
c. Responsiveness (Follow-Up)	5	4	3	2	1
d. Overall customer service	5	4	3	2	1

Arts, Culture and Entertainment

12. What types of cultural, entertainment and recreational offerings, if any, do you wish there were more of in Evesham Township? (Please check all that apply.)

- | | | |
|--|--|--|
| <input type="checkbox"/> Large festivals | <input type="checkbox"/> Art galleries & studios | <input type="checkbox"/> Public art (e.g., sculptures/ paintings in public parks/ buildings) |
| <input type="checkbox"/> Neighborhood events | <input type="checkbox"/> Museums or historic sites | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> Performing arts (e.g., music, theater, dance, etc.) | <input type="checkbox"/> Literary arts events (e.g., book fairs, readings) | |
| <input type="checkbox"/> Shopping and restaurants | | |
| <input type="checkbox"/> Participatory sports & recreation | | |

Communication

13. How frequently do you utilize the following Communication platforms to obtain information?

	<u>Daily</u>	<u>Weekly</u>	<u>Monthly</u>	<u>As Needed</u>	<u>Never</u>
a. Evesham Township Website (www.evesham-nj.org)	5	4	3	2	1
b. Evesham Township Cable Channel	5	4	3	2	1
c. Township Social Media Platforms (Facebook, Nixle, Ask Evesham)	5	4	3	2	1
d. Police Social Media Platforms (Website, Twitter, Facebook, Nixle, Nextdoor)	5	4	3	2	1

14. If you used the Township's web site, please rate the following aspects.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't Know</u>
a. Current information	5	4	3	2	1
b. Appearance	5	4	3	2	1
c. Online services offered	5	4	3	2	1
d. Ease of navigation	5	4	3	2	1
e. Search function	5	4	3	2	1

15. What type of information do you want the Township to communicate to residents? How can we best deliver this information to you?

16. Do you have any additional comments or suggestions that you would like to make regarding the Township of Evesham and / or the Township government's services and performance?

About You and Your Household

These last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. Please chose the statement that best describes you.

- First-Time Homeowner
- Retiree
- Previous Homeowner in a different municipality
- Previous Homeowner of another property in Evesham
- Other

D2. What choice best describes your choice to move into Evesham?

- Variety of housing choices at different prices
- Location
- Reputation
- Diverse services offered to residents
- Other

D3. What best describes your home? Is it a

- One family house detached from any other houses
- A duplex or townhouse
- A building with three or more units
- Other

D4. Do you have access to the Internet at home, work, or school?

- No
- Yes

D5. Does your household subscribe to one of the following television services?

- | | <u>No</u> | <u>Yes</u> |
|--------------------------------|--------------------------|--------------------------|
| a. Cable television service | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Satellite service | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Internet television service | <input type="checkbox"/> | <input type="checkbox"/> |
| ex: Hulu, Netflix, Amazon | | |

D6. Do you or other household members use a bike for:

- | | <u>No</u> | <u>Yes</u> |
|--|--------------------------|--------------------------|
| a. recreation or exercise | <input type="checkbox"/> | <input type="checkbox"/> |
| b. commuting to school | <input type="checkbox"/> | <input type="checkbox"/> |
| c. commuting to work | <input type="checkbox"/> | <input type="checkbox"/> |
| d. transportation for other kinds of trips | <input type="checkbox"/> | <input type="checkbox"/> |

D7. What is your sex?

- Male
- Female

D8. In which category is your age?

- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75 years or older

D9. What is your household's total annual income?

- Less than \$25,000
- \$25,000 - \$49,999
- \$50,000 - \$99,999
- \$100,000 - \$149,999
- \$150,000 - \$199,999
- \$200,000 or more

D10. What is your highest level of education?

- High School Diploma/GED
- Some College (Associate's Degree)
- Trade School
- Bachelor's Degree
- Master's Degree or Higher

D11. Do any children 12 or under live in your household? No Yes

D12. Do any teenagers aged between 13 and 17 live in your household?

D13. Are you or any other members of your household aged 60 or older?

D14. Where did you live (municipality) before moving to Evesham?

D15. In which section of Evesham do you live?

Thank you very much for completing this survey. Your opinions and feedback are appreciated.

If you would like to mail, please return this survey to:

Evesham Township
984 Tuckerton Road
Marlton, NJ 08053
Attn: Manager's Office

Otherwise you can e-mail a copy to
gibsonw@evesham-nj.gov